From: John Dowd
To: Microsoft ATR
Date: 12/2/01 10:23am

Subject: What consumer harm???

This entire trial has been a farce - THE CONSUMER (ME) HAS NOT BEEN HARMED, I used to own a Mac but when Windows 98 surpassed the Mac OS in '98 I switched to Windows. There were many more third party applications that were compatible with Windows.

There is plenty of competition: Mac, 3 varieties of Linux, Sun O/S, Unix, and others.

I like the bundled utilities. They provide a bench mark for competitors to shoot at. Would you buy a GM car without their radio or seats or carpeting or air conditioning etc.? This whole trial has been a mockery-the only one's that stand to gain anything by this 3 ring circus are MSFT's competitors. Once again:

THE CONSUMER (ME) HAS NOT BEEN HARMED!!!!!!!!!!!!

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